# AMERICAN CITIZENS SERVICES NEWSLETTER



Season's Greeting to my fellow Americans.

We at the U.S. Embassy want to wish all American citizens and our friends here a joyous holiday season and a new year of happiness and good health. We hope



you will have a merry (and safe!) holiday, and enjoy the Mongolian winter. Best wishes to you and your families.

Warmest wishes.

**Ambassador Piper Campbell** 

# CONSULAR SECTION IN SOCIAL MEDIA

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# Outreach Activities in Arkhangai

On October 22, Vice Consul Rumley visited
Tsetserleg city of Arkhangai for outreach meetings
with American citizens and tourists. He also met with
the representatives from the Mayor's office and the
police staff exchanging views on how to best prepare
for emergency situations and possible ways to handle criminal cases involving American citizens. The
Tsetserleg city government will soon initiate a registration program catering to foreign visitors in the ar-



ea. Through the voluntary registration, visitors will receive a security briefing and be notified of possible security threats during their stay in the area.

# **Be Aware of Holiday Online Shopping Scams**



During the holiday shopping season, with more shoppers than ever using mobile devices and computers for holiday shopping, many are inadvertently leaving themselves vulnerable to online fraud and scams. Please stay alert for the following 12 most common online shopping scams.

#### Phony E-tailers

Phony e-tailers may try to lure you into giving your credit card or other personal information by promoting great deals. Shop only on known websites.

# Phony Shipping Notifications

Look out for shipping notifications for packages you didn't order. You may end up with malicious code or having personal information compromised.

#### Hot Holiday Gift Scams

Hot holiday gifts often sell out early. Be suspicious of any deal mentioning hot holiday gift items, especially at extremely low prices. Verify the offer before claiming.

#### **Bogus Gift Cards**

Be wary of buying gift cards from 3<sup>rd</sup> parties; it is best to buy from the official retailer. Don't spend real money on a fake gift card.

#### **Fake Charities**

As you open your hearts and wallets, be sure to verify the legitimacy of the charity before you donate.

#### Malicious e-Cards

Be careful before clicking on or downloading holiday screensavers, ringtones, or e-cards. Many of these carry malicious code.

#### Malvertisements

Malicious online ads, used to spread malware, can be found on legitimate websites. If you're interested in the product, don't click the ad. Instead use a search engine to find it.

#### Social Media Scams

Cyber criminals use promotions and contests on Facebook and Twitter to gather personal information. Be careful before providing info to any 3rd party.

#### Travel Scams

Cyber criminals use travelrelated scams to gain personal or financial information. Remember, if it sounds too good to be true, it probably is.

### Banking/PayPal Scams

Don't automatically trust emails from your bank, PayPal, or other financial institutions. Don't click on links in emails, instead type the website yourself.

# Malicious Mobile Apps

Mobile applications like games, wallpaper, or music can carry malware designed to steal information from your smartphone or send out text messages.

#### **SMiShing**

SMiShing is phishing via text message. Don't click on links in messages that appear to come from your bank asking you to verify information or visit a (phony) website. Type in the real website address yourself.

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# **Air quality Index**



The World Health Organization has listed Ulaanbaatar among the top five cities in the world with the worst air quality. Air quality in the winter season frequently falls in the "Hazardous" category on the Air Quality Index Scale (>301). This can cause a wide range of health effects, such as respiratory illness and cardio-vascular effects, including heart attacks and strokes. We encourage you to remain indoor during periods of elevated air pollution, limit the duration and physical intensity or wearing N95 masks when outdoors.

You can visit http://agaar.mn/
index?lang=en to check the air quality index scale for your area and make
informed decisions about your day.





# **Exit from Mongolia**

Visitors who have been in Mongolia for more than 90 days must visit the Mongolian Immigration Office in order to register their departure at least 10 days before traveling. Be aware that requests to exit Mongolia can be denied for reasons such as a pending civil dispute, a pending criminal investigation, or an immigration violation. In such instances, you may not be allowed to leave the country until the dispute is resolved, however long that may be. We are aware of U.S. citizens who have been denied exit visas for more than two years.

If you are an American citizen getting married in Mongolia, please remember to register your marriage either at the Center of Civil Registration and Information in Ulaanbaatar city or at the Governor's office of the province you reside in. To register, you need to prepare documents including an affidavit about your current status of marriage. Some have wondered where to locate this document in the U.S. If you are in Mongolia, you can obtain a form called "Marriageability Affidavit" from the consular section and sign it in front of the Consul. You need to make an online appointment first for notarization service before you come to the embassy. For more information on documentation requirement for marriage registration in Mongolia, please visit our website.

# DEFINOS



The holiday
season is
typically a time
of giving back.
Please consider
joining
US Marines in
this year's
"Toys for Tots"

for The Children of the Peak

Orphanage. There are currently 104
children of ages 2-4. If you have a
toy that you would like to donate
please drop it off at the box in ISU.
The toys will be delivered on
December 24<sup>th</sup> the day before
Christmas.

# Do you know..

- It's now possible for Americans to obtain 10-year, multiple-entry visas to
  China. Each entry is good for up to 60
  days. The 10-year visas cost the same
  as a single-entry visa, about \$160.
- waiting for it to get easier to visit the largest democracy, things are looking up. Citizens of the United States can now apply for a visa on arrival, cutting out the need to visit an Indian embassy and wait in line for a permit. The Ministry of Tourism has just released the details. What you need is a passport valid for six months, a photograph, \$60 and four days. —Wall Street Journal, India



# **Travel Warnings**

December 11, 2014 Venezuela December 4, 2014 Haiti

December 2, 2014 Potential Implications for Travel Because of Ebola in Parts of West Africa

November 26, 2014 Lebanon

November 25, 2014 Democratic Republic of the

Congo

November 25, 2014 Djibouti Travel Warning
November 21, 2014 El Salvador Travel Warning
November 20, 2014 Philippines Travel Warning

For additional information about these travel warnings and alerts, please visit this website:

http://www.travel.state.gov/.

# **Upcoming Holidays**

December 25 — Christmas Day

December 29 — Mongolian Independence Day

January 1— New Years

January 19— Martin Luther King Jr's Birthday

# **Embassy Contact Information**

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